



Eastern Irrigation District

GROUP CAMPSITE RESERVATION SYSTEM RULES

Rolling Hills Reservoir Campground

1. Group campsite reservation applications will be considered on a "first come, first serve" basis by Eastern Irrigation District (EID) staff for any time period during the current campground season and the following campground season.
2. Reservation applications should be made directly to the EID office by calling (403) 362-1400. Staff are not obligated to accept an application and will respond to the applicant either approving or denying the application. When reserving by phone, reservations will not be confirmed until receipt of payment.
3. Concurrent calendars are to be maintained by the EID office at the front desk. Either party is to contact the other by phone when scheduling or cancelling a reservation. A copy of the completed application form should be given to the applicant, and the original filed in the binder.
4. Payments by cash, credit card, or debit are accepted at the campground. If payment is not received in full with the reservation application, the application must be denied.
5. Either or both of the 2 group camping areas: sites A to E, and/or sites F to J may be reserved at the discretion of EID staff. All five sites within the group area or areas must be paid for (no partial reserving), at a minimum of 2 nights and a maximum of 14 nights.
6. A maximum of 5 camping units (RV's, campers, tents, etc.) can occupy a group camping area.
7. Once a reservation is accepted, the campground staff will ensure that the group camping area is available by 3:00 pm on the first day of the reserved time period and vacated prior to 12:00 pm on the last day of the reserved time period.
8. A reservation fee of \$25.00 will be added to the camping fee. The minimum payment due at the time of applying for a reservation is calculated as:
(2 nights x 5 campsites x \$40.00 per night) + \$25.00 reservation fee = \$425.00 (GST included).
9. All campground rules apply to the group camping areas.
10. If the cancellation notice is received by EID staff at least 14 days prior to the first day of the reserved time period, the fees paid less \$100.00 will be refunded. (\$100.00 will be retained by the EID).



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If the cancellation notice is received by EID staff less than 14 days but 7 or more days prior to the first day of the reserved time period, the fees paid less \$200.00 will be refunded (\$200.00 will be retained by the EID).

If the cancellation notice is received by EID staff less than 7 days prior to the first day of the reserved time period, no refund will be issued. No refund will be issued for early departure or if any camper is requested to leave the campground.

11. Individual campsites, outside of the group camping areas, cannot be reserved.
12. The EID reserves the right to cancel any reservation for any reason deemed appropriate in the EID's sole discretion. In the event of cancellation by the EID, the full amount of the fees paid will be refunded.
13. Only records pertaining to approved reservation applications will be maintained. No waiting list will be kept.